

# KINGSTON CARERS' NETWORK Improving the lives of carers in Kingston

### Social Media Volunteer - Role Details

#### **Background:**

Kingston Carers' Network is a charity that supports carers in the Royal Borough of Kingston upon Thames. A carer is someone who is providing support, unpaid, to a friend or family member who has a physical illness, disability, mental health or substance misuse issue.

#### How you can help:

We are looking for reliable, computer-literate volunteers to spend a couple of hours a week actively promoting Kingston Carers' Network on our social media platforms.

#### Your role:

To maintain and develop KCN's online presence, this may include:

- Raising the awareness of KCN
- Promoting KCN's services, opportunities and events
- Planning, creating and scheduling posts for our social media platforms
- Uploading content to the KCN website
- Responding to comments made on social media platforms
- Other tasks as appropriate

#### We ask that you would:

- Make a regular commitment of at least 3 hours per week, for a minimum of 6 months
- Communicate any training needs to the Volunteering Coordinator

#### **Benefits:**

- The opportunity to support the work of the charity
- Gain social media/content marketing experience

#### The qualities and attributes we are looking for:

No formal qualifications are needed, but we will look for some key skills and personal qualities.

## A great Social Media Volunteer will be:

- Reliable
- A good communicator, with a good level of written English
- Familiar with KCN's services and values
- Confident using a computer
- Confident using social media platforms [Facebook and Twitter]
- Committed
- Non-discriminatory
- Organised
- Respectful of confidentiality

## Feel inspired?

If you would like to become a Social Media Volunteer, or would like to find out more, contact Lyndsey at volunteering@kingstoncarers.org.uk or 0203 375 8226